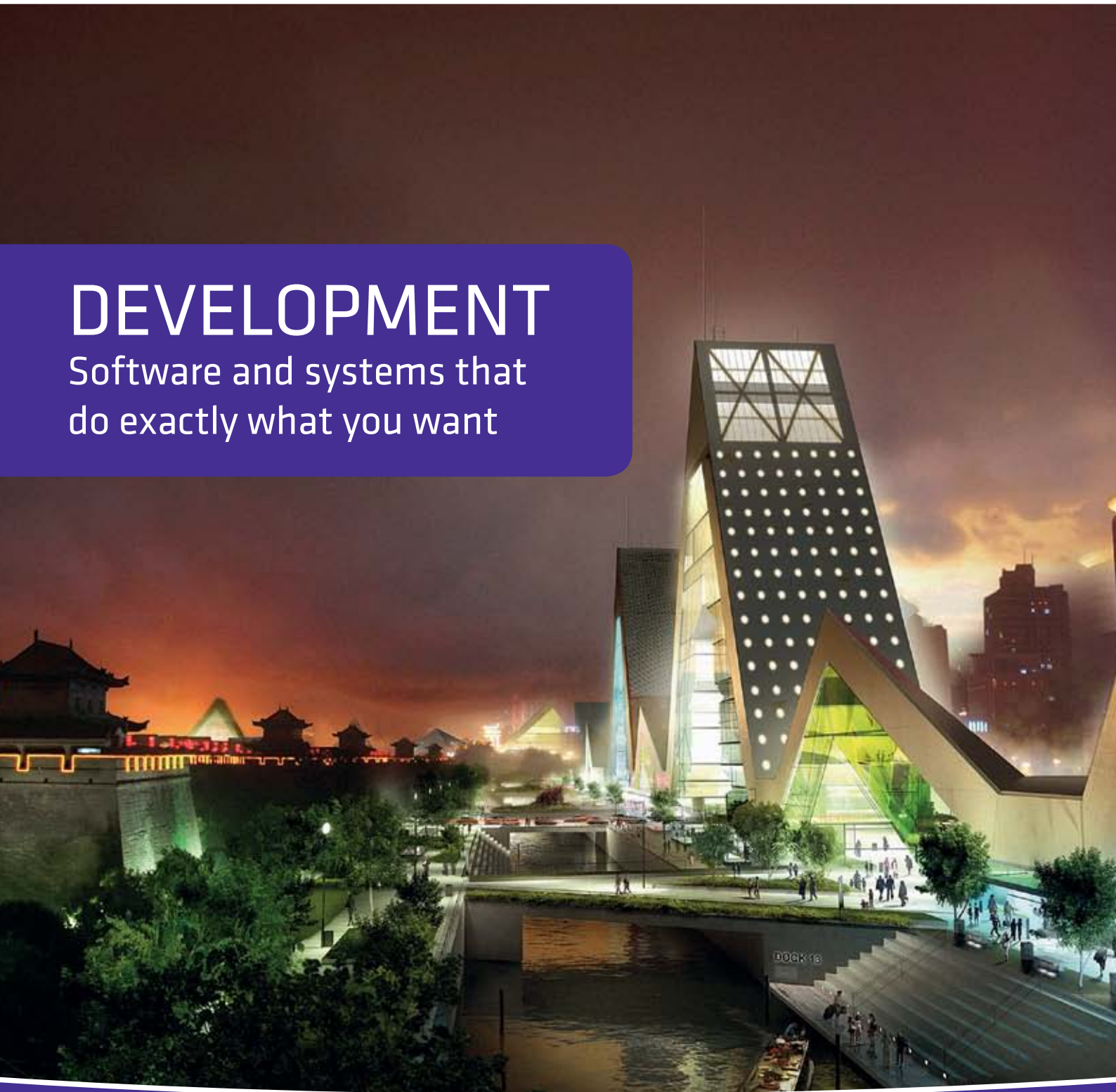


Competa IT BV - a leader in Dutch IT services

competa™

DEVELOPMENT

Software and systems that
do exactly what you want



'Connecting business and technology since 1997'

A proven track record of innovative systems and software development for top companies

Flexible development services delivering modern and robust working solutions with on-going support and training.

Service information

Analysis, design and development right through to integration, training and support

Technologies

Industry best practice in design.
Open Source and/or commercial technologies as appropriate

Featured Case Study

How Competa helped TomTom to build a reliable track-and-trace system for product management

We're different

Competa's service mix offers customers much more than just software development



Service information

Software development to fit your business

Competa provides a full range of services to ensure that working solutions are delivered - software and systems that do exactly what you want. Ethical concerns will be respected and Fair Trade Software development is possible.

Complete Solutions

Analysis, design, development, integration, training, support

We work with your staff as partners ensuring that we really understand and analyse your issues. Using the latest techniques and best industry practice we will design and develop the software and systems that best fit your business requirements.

Environmental concerns and corporate social responsibility are increasingly important

But even the best software is of no use until it is accessible to users, and that requires a stable deployment environment including networks and servers. Our complimentary services in systems integration, service management and training means we are able to provide help for deployment and on-going support, and training for your staff as required.

Our techniques have been perfected on projects for organizations of all sizes - so all customers can benefit from our experience.

Green Computing

Responsible development

Environmental concerns and corporate social responsibility are increasingly important for many customers. We take these issues seriously and want to help customers meet their ethical responsibilities. Your requirements will be taken into consideration at all stages of a project, and we can pro-actively help with suggestions.

For example, at your request we can get project components built in developing countries according to the principles of the Fair Trade Software Foundation. This is not cost cutting off-shore development, but rather leveraged aid to help increase skills levels and reduce the trade imbalance in developing countries such as Kenya.

We control all aspects of design and build, and ensure that components built in developing countries meet our stringent criteria. You can be sure that the end product delivered will be of exactly the same quality and functionality as if we build everything locally.

Web-oriented software, cloud computing and social networking drive business effectiveness

Technologies

Web enabled applications built on flexible systems architecture

Systems built using both commercial and/or Open Source products as required and according to your needs. Development using traditional methodologies or Agile development techniques such as Scrum.

Open Source

Vendor-independent technologies

System and software built from a range of Open Source products and technologies, including :

- Java, Enterprise Java
- PHP, including frameworks like Codeigniter, Smarty, Zend, Symphony and CakePHP
- Perl, we extensively use the CPAN archives
- Python, using Django
- Ruby, on or without Rails
- C, C++, Objective C
- JavaScript
- Ajax
- XML
- CSS
- MySQL
- Development environments including Eclipse, X-code and Subversion

Comercial software products

Techniques perfected on projects for large corporations

Corporate solutions can also be built using a range of proprietary technologies, for example :

- Java, Enterprise Java
- ASP.Net
- C# and the .Net framework
- Flash, Flex, Action Script
- SharePoint
- BizTalk
- ORACLE, SQL, SQL*Net
- Mobile application development including iPhone, Android and Windows Mobile
- Development environments including Visual Studio, DreamCoder, JDeveloper

Mobile application development including iPhone, Android and Windows Mobile. Mobile device friendly website development

Featured Case study

Building a web based “Track and Trace” system



The business problem

The customer support department located in the Netherlands is responsible for after sales care. This call center handles customer claims for Tom Tom GPS devices worldwide and is responsible for processing and tracking all repairs and services (RMA, Return Merchandise Authorisation).

Due to a rapidly growing customer base, the customer support department lacked an adequate system with which to track the status of devices returned by consumers for repair.

Our technical solution

A team of software engineers from Competa designed, developed and implemented a software program to track consumer information and the status of repair for defective devices, including integration with transport and logistic company systems to track return of devices.

Prior to deployment the system was rigorously tested using regression testing, and user and usability tests

The system was built using PHP 5 and a number of different, partly customer specific, Model View Controller frameworks. The complete system took about four months to design and develop using Agile development techniques such as Scrum. Prior to deployment the system was rigorously tested using regression testing, and user and usability tests.

The result

TomTom now has a system that can easily track the RMA process from end to end, something that was previously not possible.

TomTom now has a system that can easily track the RMA process from end to end

This has resulted in a dramatic increase in business efficiency, combined with more direct control over business processes through management reporting capabilities.



We're different

Providing exactly the help you need

We have developed software and systems for customers large and small, and in many different industries and markets. Our success has been due to being in a unique position to provide customers with exactly the kind of help they need, for example:

Ethical and Responsible

Software development as leveraged aid

As well as being involved in new technologies, we also like stay at the forefront of ethical and social initiatives that impact our business. That's why Competa helped to create the Fair Trade Software Foundation.

Fair Trade Software is not cost cutting off-shore development, but rather leveraged aid to help increase skills levels and reduce the trade imbalance in developing countries such as Kenya.

As with the use of Open Source software, the Fair Trade Software model can become part of corporate social responsibility - a trade system based on justice & fairness is better for everyone.

Total Solutions

Vertical technology

Competa differs from many software development companies in that we come from a systems background. Our background means that if you want we can build all of the systems and network infrastructure required to deliver a working solution, and even train your staff to continue the support. We don't stop at developing software and leave you the problem of how to implement it.

How many software development companies can offer you a wide range of on-going services, including deployment, systems integration and training?

Co-development

Learning on the job

Many customers would like to develop software themselves and have the basic skills required in-house, but lack the experience to cover all of the aspects of a project. Competa offers co-development, where we provide on the job training to your staff, and work with you to develop software at the same time.

Competa helped to create the Fair Trade Software Foundation

Competa staff can work on-site at your location so that we can integrate with your team, or if you prefer we can work remotely from our own office, saving you the overhead of providing office space. We're flexible, and will work together with your staff in any way you want; we're not restricted to one method of service delivery.

Independent, Unbiased

Platform agnostic

There are two worlds in software development - Open Source and commercial software products. Most companies providing software development services prefer one or the other, and develop systems exclusively in their chosen world.

At Competa we believe that there is a time and place for both commercial products and Open Source, or even a mixture of both. We will use, or advise you to use, products based on their suitability, not on our prejudices or reseller arrangements.

We don't stop at developing software and leave you the problem of how to implement it

Our Services

Technology expertise delivered through multiple service lines

Competa delivers enterprise information technology solutions to support customer business via a number of complimentary channels. Please see the separate service brochures for each of the following services

Vision

“A future where technology is fully utilised and businesses are able to benefit from all of the advantages that technology can bring”

Mission

“To enable business with information technology, translating business challenges and ideas into working technical solutions”



Consulting

Independent, objective and unbiased advice

Problem solving, systems architecture, advice on vendor, technology and product selection



Development

Software and systems that do exactly what you want

Flexible development services delivering working solutions with on-going support and training



Support

Concentrate on business, forget about operations

Fill the gaps in your team with exactly the right level of support, available on-demand



Training

Growing your assets and improving your performance

Focused training, tailored to your specific learning requirements and infrastructure



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